

SUMMARY OF FINANCIAL ASSISTANCE POLICY

Saint Francis Health System is dedicated to creating healthier communities by providing financial assistance to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay. Advocating for the poor and vulnerable is both our mission and our passion. This summary describes the financial assistance available to help pay for medically necessary services provided by Saint Francis Health System to those patients who meet certain income requirements.

FREE CARE AND DISCOUNTED CARE:

If you are uninsured or underinsured with a family income of up to 250% of the federal poverty level, you may be eligible to receive a 100% discount from your balance for eligible hospital services.

- If you are uninsured or underinsured with an annual family income between 250-400% of the federal poverty level, you may be eligible to have your balance for hospital services reduced as follows:

Assistance	% of Federal Poverty Level	Discount
Free care	0% to 250%	100%
Discounted care	251% to 300%	80%
	301% to 400%	70%

ELIGIBILITY:

Assistance is offered to those whose annual family income falls within the categories above and who have the following:

- An account balance that you cannot pay;
- Cooperated with efforts to exhaust all other payment options; and
- Completed a Financial Assistance Application and provided supporting documentation to verify income.

FEES CHARGED PATIENTS ELIGIBLE FOR FINANCIAL ASSISTANCE:

If you are eligible for financial assistance under our financial assistance policy, you will not be required to pay more than the amount generally billed (AGB) to individuals who have coverage for emergency or medically necessary care.

You will never be required to make advance payment or other payment arrangements to receive emergency services.

READY TO TAKE THE NEXT STEP?

Complete the application and return in the envelope provided or deliver in person to a financial counselor at your Saint Francis Hospital location in order to fully resolve all billing related activity on your account and to avoid extraordinary collection actions.

The financial assistance policy, financial assistance application, and this summary are available at saintfrancis.com/patientassistance in both English and Spanish. To receive a free copy of these documents, for help completing the application or to have these documents translated into a language not listed, please contact our billing office at (918) 502-8000.

These documents are also available in the emergency room and admissions areas of the hospital located near the main entrance (follow the signs to "Admitting" or "Registration"). A financial counselor(s) is available to answer questions, provide information about our financial assistance policy and help guide you through the financial assistance application process. Financial counselors can also provide you with information regarding the health system's amount generally billed (AGB) percentage. Each of the physician clinic locations have access to the financial assistance application and can also assist you. Questions can also be answered at the telephone number listed above.

